



2MP IR WiFi/ PoE Network Doorbell

Quick Start Guide

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IMPORTANT SAFEGUARDS AND WARNINGS

Electrical Safety

All installation and operation here should conform to your local electrical safety codes. The power shall conform to the requirement in the SELV (Safety Extra Low Voltage) and the limited power source is rated 12–33 VDC in the IEC60950-1. This series product supports PoE as well. Please note: Do not connect these two power supplying sources to the device at the same time; it may result in device damage! We assume no liability or responsibility for all the fires or electrical shock caused by improper handling or installation. We are not liable for any problems caused by unauthorized modification or attempted repair.

Transportation Security

Care must be given to avoid heavy stress, violent vibration or water damage during transportation, storage and installation.

Installation

Do not apply power to the Doorbell before completing installation. Please install the proper power cut-off device during the installation connection. Always follow the instruction guide the manufacturer recommended. Make sure the back plate is installed before powering up otherwise the Tamper Alarm will sound.

Qualified engineers needed

All the examination and repair work should be done by the qualified service engineers. We are not liable for any problems caused by unauthorized modifications or attempted repair.

Environment

This series network Doorbell should be installed in a cool, dry place away from direct sunlight, inflammable, explosive substances and etc. Please keep it away from the electromagnetic radiation object and environment. Please make sure the CCD (CMOS) component is out of the radiation of the laser beam device. Otherwise it may result in CCD (CMOS) optical component damage. Please keep the sound ventilation. Do not allow the water and other liquid falling into the Doorbell. Lightning-proof device is recommended to be adopted to better prevent lightning damage. The grounding studs of the product are recommended to be grounded to further enhance the reliability of the Doorbell.

Daily Maintenance

Please shut down the device and then unplug the power cable before you begin daily maintenance work. Do not touch the CCD (CMOS) optic component. You can use the blower to clean the dust on the lens surface. Always use the dry soft cloth to clean the device. If there is too much dust, please use the water to dilute the mild detergent first and then use it to clean the device. Finally use the dry cloth to clean the device. Please put the dustproof cap to protect the CCD (CMOS) component when you do not use the Doorbell.

Accessories

Be sure to use all the accessories recommended by manufacturer. Before installation, please open the package and check all the components are included. Contact your local retailer ASAP if something is broken in your package.

1A. OVERVIEW

This IC Realtime series doorbell is intended to be used with a third-party SIP client for full functionality- Including calling, answering and unlocking function.

The Doorbell supports the IR night vision function. In the night environments, the device can use the IR light to highlight the object which is suitable for the surveillance function in the low illumination environments. The waterproof design conforms to the IP65 level.

It can be used standalone or with a network video recorder. If used standalone, it is able to utilize IC Realtime's software suite including IC Now, IC View and IC Now Pro.

1B. Device Interface

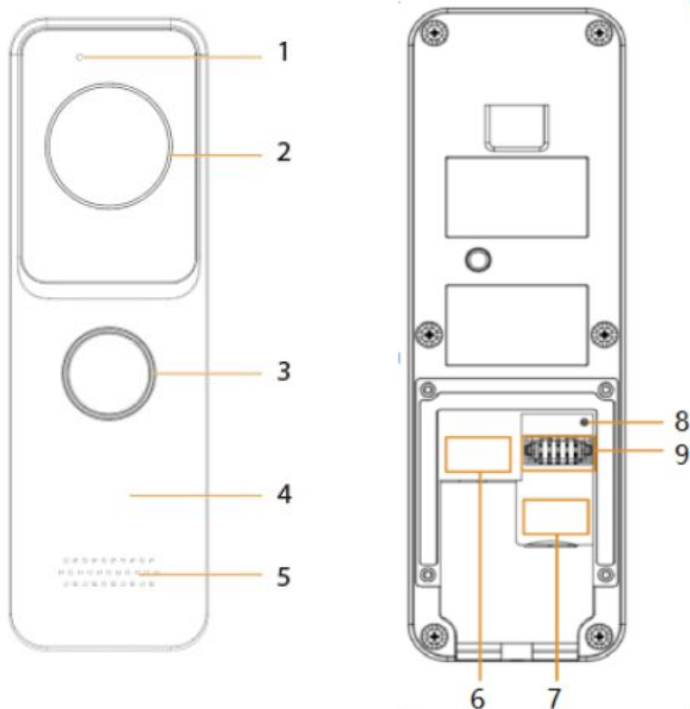
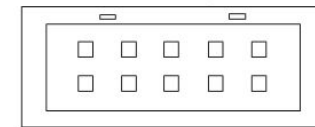


Figure 1-1

Refer to Figure 1-1 for Doorbell interface information.

Note: Your model may vary in appearance.

Number	Name	Function
1	Microphone	Audio input.
2	Camera	Capture images/ record videos
3	Doorbell button	Rings/ Calls
4	Card swiping area	Swipe the registered cards to unlock doors.
5	Speaker	Audio output.
6	Network port	Connects to the network. Powers using PoE.
7	SD card slot	For storing images/ recorded videos
8	Reset button	Press and hold the button for at least 30 seconds to reset to factory settings. Use if the password has been lost.
9	Multi-function port	See the diagram below for functions.



DC_IN+	GND	DOOR_EXIT	DOOR_SR	GND
DC_IN-	DOOR_NC	DOOR_NO	DOOR_COM	NA

2A. INSTALLATION STEPS

Step 1 Use the included holes in the back of the mount to drill the appropriate mounting holes and cable exit. Install the expansion screws first, then place the mount on the installation surface. Screw in the installation screws to hold the mount to the installation surface. See Figure 2-1 for the **Sun Shade Mount** and Figure 2-2 for **Standard Mount**.

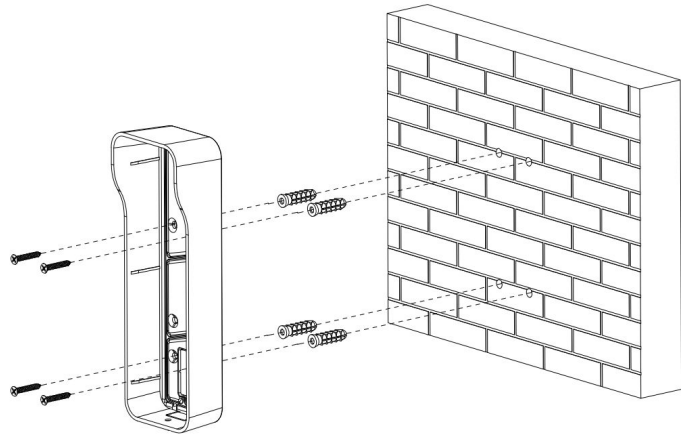


Figure 2-1 (Sun Shade Mount)

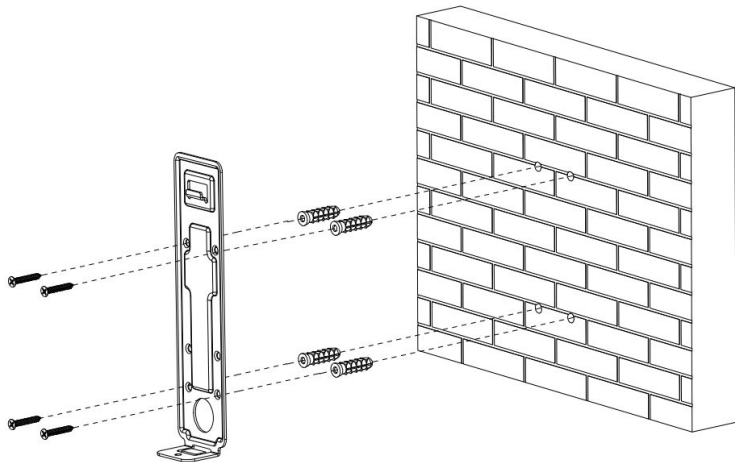


Figure 2-2 (Standard Mount)

Step 2 Connect all necessary wiring to the doorbell, then install the Doorbell into the mount by pushing it into the upper recess of the mount. Once inside the recess, push down so that the rear of the Doorbell catches on the mount interface. See Figure 2-3.

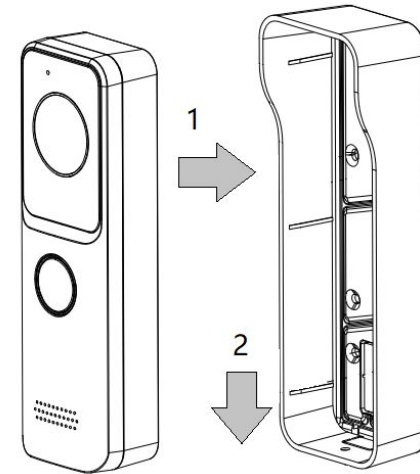


Figure 2-3

Step 3 Install grub screw to hold the Doorbell to the mount. See Figure 2-4.

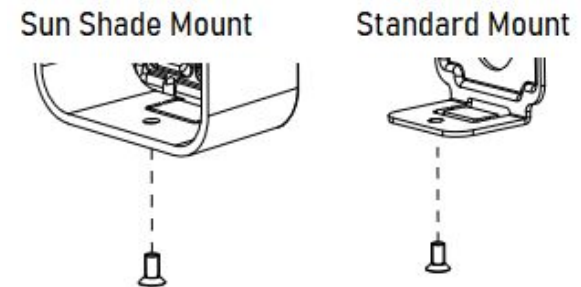


Figure 2-4

2B. Door Lock Wiring

See Figure 2-5 to 2-7 for wiring diagrams using Electronic, Solenoid, and Motorized Locks.

Electronic Control Lock Connections

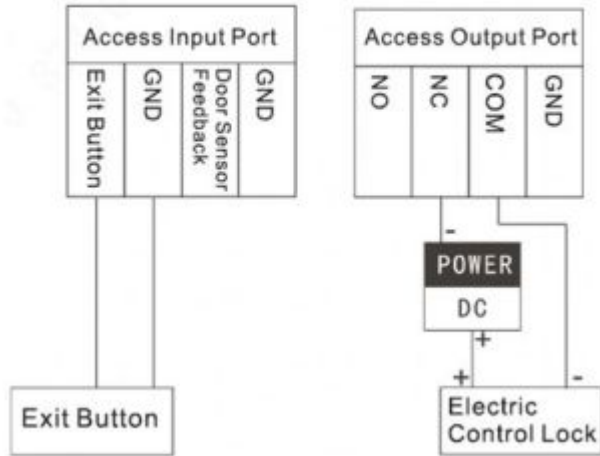


Figure 2-5

Solenoid Lock Connection

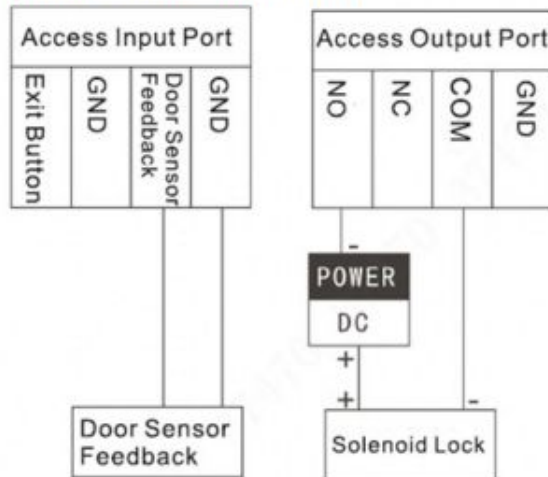


Figure 2-6

Motorized Lock Connection

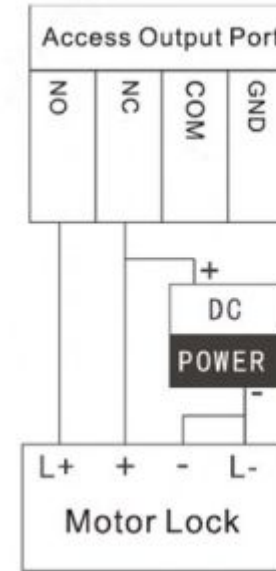


Figure 2-7

2C. RESTORE FACTORY DEFAULTS AND SD CARD INSTALLATION

Important:

- Make sure the device is powered when attempting to press the RESET button.

Step 1 You will need to loosen the Doorbell grub screw to and remove the doorbell body from the mount. Please refer Figure 2-1 for SD card and reset button location.

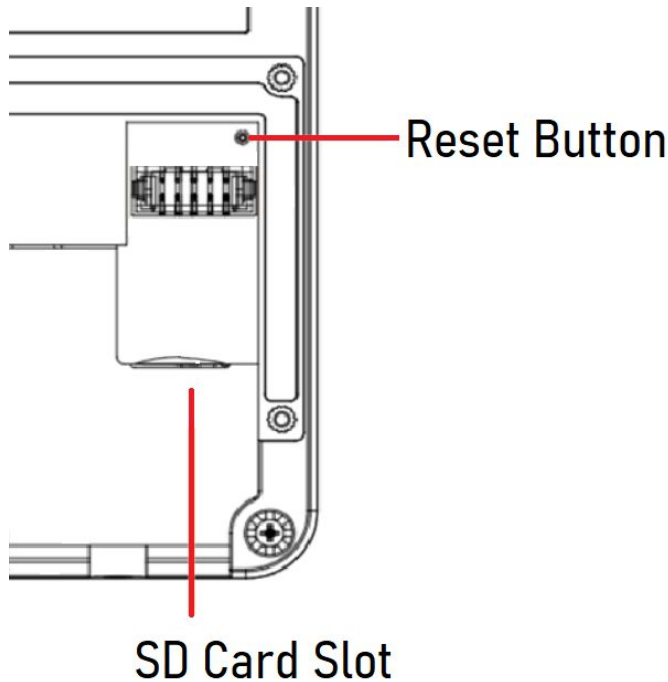


Figure 2-1

Step 2 Slightly press the RESET button with a tool, such as a paperclip, for 15-30 seconds to complete the factory reset. The Doorbell will reboot when the reset is complete.

3A. OVERVIEW

The IP Config tool is used to search the local network for IC Realtime devices as well as modify the IP addresses and upgrading firmware.

This software can be downloaded at:

<https://icrealtime.com/downloads> under *Desktop Utility Apps*

3B. OPERATION

Double click the "ConfigTools.exe" icon to run. The interface will be displayed as shown in Figure 3-1. Click on the blue circle icon with the two arrows to refresh and scan the network.

- Make sure the network Doorbell is connected to the network and powered properly.

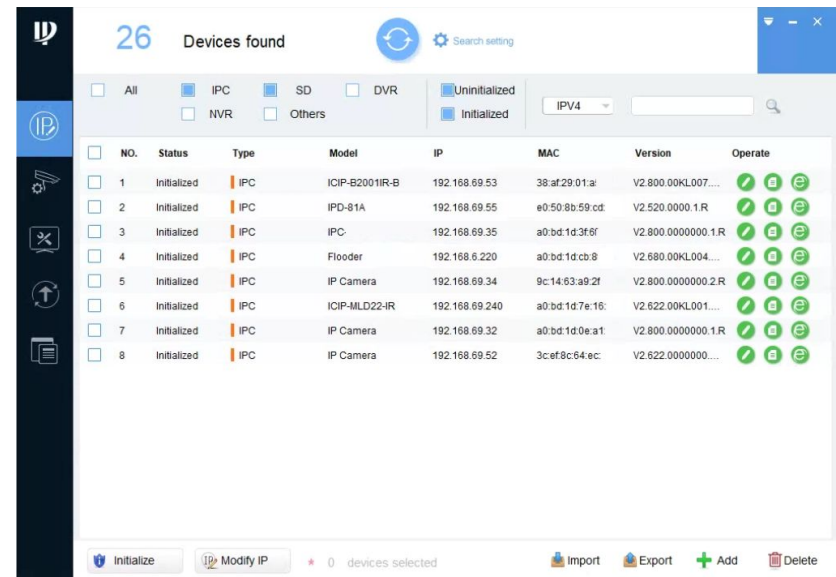


Figure 3-1

Select “Search Setting” to modify the IP range to scan for and input the correct login information for the device. See Figure 3-2.

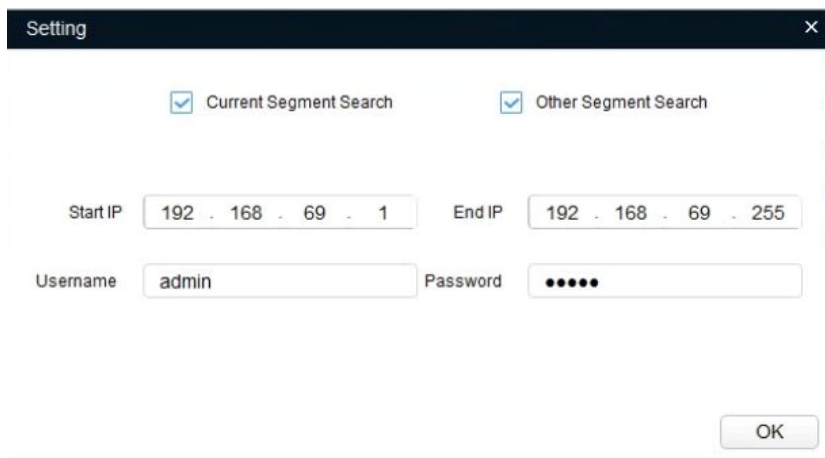


Figure 3-2

To modify the device IP address, select one of the devices from the list and then click the pencil icon. The dialog box to modify the IP information will populate. See Figure 3-4.



Figure 3-4

Note: If the Doorbell status is “Uninitialized,” select the Doorbell and then click the “Initialize” icon on the bottom left side and follow the process on screen to initialize the device.

The Operate column will allow you to modify device, view device information and link to web browser. See figure 3-3.

Version	Operate
V2.622.0000000....	  

  
Edit IP Address Info Web GUI link

Figure 3-3

This series network Doorbell product supports the Web access and management via PC.

4A. NETWORK CONNECTION

Please follow the steps listed below for network connection.

- Make sure the Doorbell is connected to the network and powered properly.
- Please set the IP address, subnet mask and gateway of the PC and the Doorbell respectively. The Doorbell is set to DHCP out of the box with default IP address of 192.168.1.108 if DHCP pool is not available. Subnet mask is 255.255.255.0. Gateway is 192.168.1.1
- Using Command Prompt, type “ping ***.***.***.***(* Doorbell IP address)” to check if connection is OK or not.

4B. LOGIN AND LOGOUT

Open IE or Chrome and input the network Doorbell IP address in the address bar. See Figure 4-1.

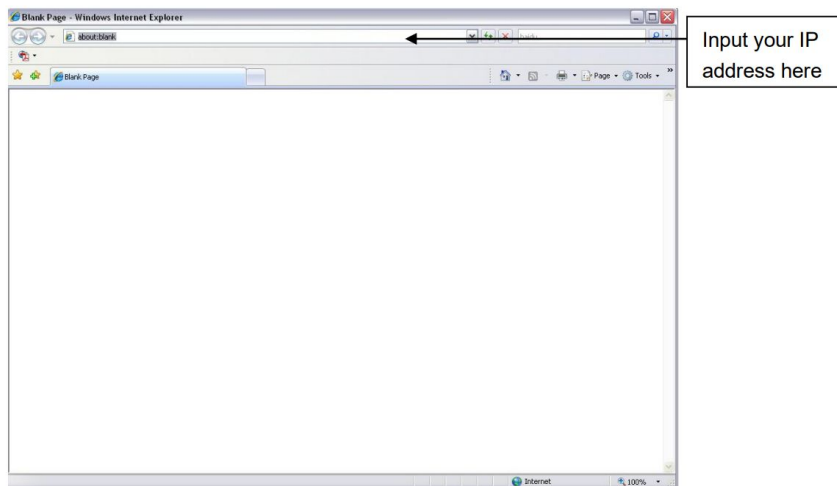


Figure 4-1

The login interface is shown as below. See Figure 4-2.

Note: If it is your first time logging into the Doorbell (and it has not been initialized through the ConfigTool or NVR), the Doorbell will need to be initialized. A pop-up will appear to select your region. After selecting region, you will be prompted to create a password for the admin account as well as security questions in case the password is lost. After initializing, you will be able to login to the web interface of the Doorbell.

Please input your user name and password.

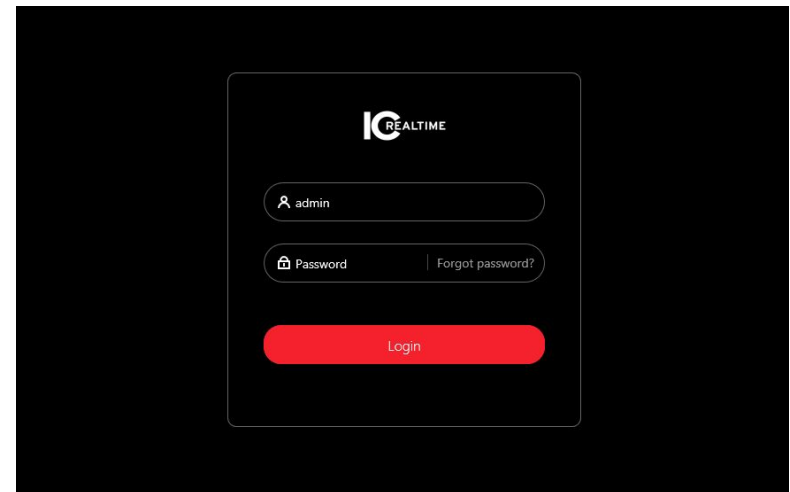


Figure 4-2

Web GUI includes several modules: monitor channel preview, system configuration, alarm and etc. See Figure 4-3.

- Device Setting: For device configuration changes
- Network Setting: Network and Connectivity settings
- Maintenance Center: For System info, Diagnostics and maintenance
- Access Config: Settings for multi-function port
- Card Management: For adding and removing access cards
- Intercom Management: Associated intercom management

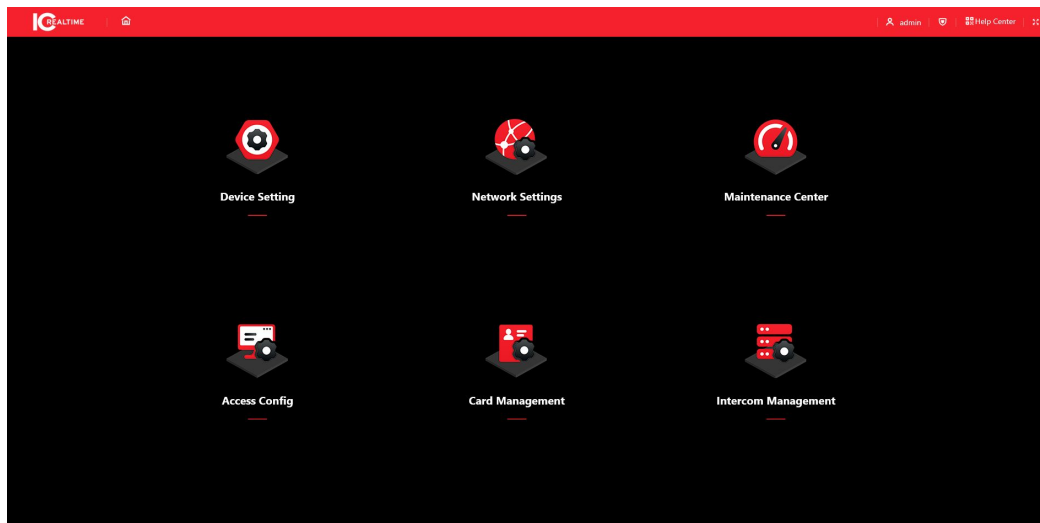


Figure 4-3

5A. FAQ

Device does not operate properly/ lost password.	Please refer to section 2B for factory reset process. Cam will need to be Initialized after factory reset.
Doorbell is making alarm noises.	The front or rear cap if damaged or removed can result in water leakage. The glass dome may also have been compromised from heavy strikes or heavy pressure. The waterproof plug of the rear cap may also have loosened.
IR video is poor/ does not turn on.	Verify the Doorbell is supplied with the recommended amount of power. You may need to test voltage/ amperage of the Doorbell while under load. Enough visible light at the location can also cause IRs to not switch on.
I can not upgrade the device via network.	Contact technical support to request firmware.
I cannot login to the client-end or the WEB.	If the Doorbell HTTP port is changed, you will need to specify the port number after the IP. (ex: http://192.168.1.108:8080) Ensure the correct login credentials are being used. The Smart ICRSS software will use the TCP port. Make sure you input the correct TCP port number.
The account is locked	Reboot the Doorbell to clear lock out. Verify the login to make sure it is correct.

P2P status is “not connected/ offline”	You may need to set device IP to DHCP. After acquiring a different IP address, verify P2P status and set Doorbell back to static IP if successful.
Doorbell does not show up on local network.	Verify the Doorbell is supplied with the recommended power supply. Change network cable or use short patch cable to troubleshoot.

X: Indicates that the concentration of the hazardous substance of at least one of all homogeneous materials in the parts is above the relevant threshold of the SJ/T11363-2006 standard. During the environmental-friendly use period (EFUP) period, the toxic or hazardous substance or elements contained in products will not leak or mutate so that the use of these (substances or elements) will not result in any severe environmental pollution, any bodily injury or damage to any assets. The consumer is not authorized to process such kind of substances or elements, please return to the corresponding local authorities to process according to your local government statutes.

Note:

- This user's manual is for reference only. Slight difference may be found in user interface.
- All the designs and software here are subject to change without prior written notice.
- All trademarks and registered trademarks mentioned are the properties of their respective owners.
- If there is any uncertainty or controversy, please refer to the final explanation of us.
- Please visit our website for more information.